

## Latest Research Projects

HIPA has been assigned two research Projects from Department of Personal & Training namely:

(i) Project on “**Domestic Violence Act – and “Declining Sex Ratio in Haryana** funded by DOPT. This study on Declining sex Ratio is to ascertain the socio cultural factor contributing to the declining sex ratio with the following objectives:

(ii) “To study the perception of stakeholders about the status of the girls Childs, gender discrimination girl, women empowerment adverse child sex ratio etc”.

The study on domestic Violence act highlights the details of D.V Act, which provides for an effective and efficacious relief against domestic violence to women and children in a household.

### (iii) **Capacity Building for poverty Reduction (CBPR)**

DOPT has prepared an elaborate plan for Capacity Building for Poverty Reduction (CBPR) to be launched in the entire country. The capacity Building for poverty reeducation Program me seeks to address issues pertaining to the institutional, organizational and individual aspects of service delivery. It envisages that it is necessary, therefore to build up the capacity of Public administration organization and system for improving the poverty reduction efforts. The elements of the training components are so chosen that the sector specific knowledge skill levels, and motivation of human resources are explicitly addressed based on their ‘critical importannce in the service delivery chain.

HIPA has been assigned the project CBPR sponsored by DOPT-DFID. In the second phase of CBPR, two districts namely Sonapat and Mewat are selected. HIPA developed a training module for the front line service delivery personnel in the specific areas like Education,

Power and Health for Sonapat district.

HIPA, under the CBPR has conducted training programmes for Education, Power and Health(Details can be seen at Appendix 'I')



Modules for imparting training were developed in the following areas:

Time Management, Role of an Employee, Total Quality Management, Ethics in Administration, Right to Information Act, Communication Skills and Positive Attitude. Later on two more areas were included Disaster Management and Water and Sanitation under the Health.

**(iv) Project on Capacity Building for Access to Information**

HIPA has been selected as the State Implementing Agency (SIA) by DOPT, Govt. of India under the UNDP Project "Capacity Building for Access to Information". The project inter-alia aims at strengthening the mechanism **for improved Government-Citizen interface to enable capacity building for** access to information through training initiatives.

The project is being implemented in two districts of the State. The objective is to demonstrate improved performance and responsiveness to citizens demands for information. This would serve as a model of best practices and motivate other districts to replicate the efforts.

**(v) CAPACITY BUILDING FOR SERVICES PROVIDER THROUGH TRAINING Intervention Sponsored by Ministry & Tourism Govt. & India**

The 19<sup>th</sup> commonwealth game 2010 Delhi are a National Prestige Event which aim to be a citizen friendly. All Service Providers play an important role in making a national prestige event a success. The extensive human interface involved in the Service Sector will be geared up to provide quality service delivery. This calls for interventions targeted at enabling the Service Provider to give their best –whether she/he is a Taxi Driver at Airport who is the first point of contact for foreign tourists or a Hotel Attendant, Security Staff, Police, Constabulary, Auto rickshaw Driver, Volunteers and other Service Provider, that a visitors to Delhi during the Games is likely to interact with.

Before the commencement of the Commonwealth Games 2010, Bus Drivers, Taxi Drivers/conductors/Volunteers/Guides/Supervisors in the NCR region are to be trained with a view to enhance relevant knowledge, acquire skills and bring about attitudinal change.

The Ministry of Tourism has formulated a Scheme wherein service providers are to be given inputs to upgrade their behavior and skill called **“Capacity Building for Service providers”** Under this Scheme, the Haryana Institute of Public

Administration has started a Capacity Building Programme for Tourist Transport vehicle operators since May 2009. A programme to train 8,000 Auto Rickshaw Driver and 2500 DTC driver in the city of Delhi has also started.



The courses designed to build up the capacity of the Service Providers in their life space, to provide work space empowerment and attitude change specially targeted at a citizen friendly approach, which incorporates gender sensitization and ability to cope with disabled. Clients.